

Moogsoft

Increase reliability and prevent outages

Moogsoft proactively turns telemetry data into actionable insights enabling developers and SREs to create clarity from chaos, expedite innovation, increase reliability, and improve the customer experience.

Challenge

The software-defined world relies on continuous innovation to rapidly adapt to growing and changing market needs. This has inevitably forced increased reliability and scalability from systems that are complex, dynamic, and with scores of ephemeral components. Observing and monitoring them generates too many alerts, making it hard to detect real incidents from noise and engage the right people for remediation. The bottom line is the software-defined world needs continuous assurance to keep up with the demand and successfully deliver value.

USE CASES



REDUCE PAGER FATIGUE

Receive a single incident full of context and insights



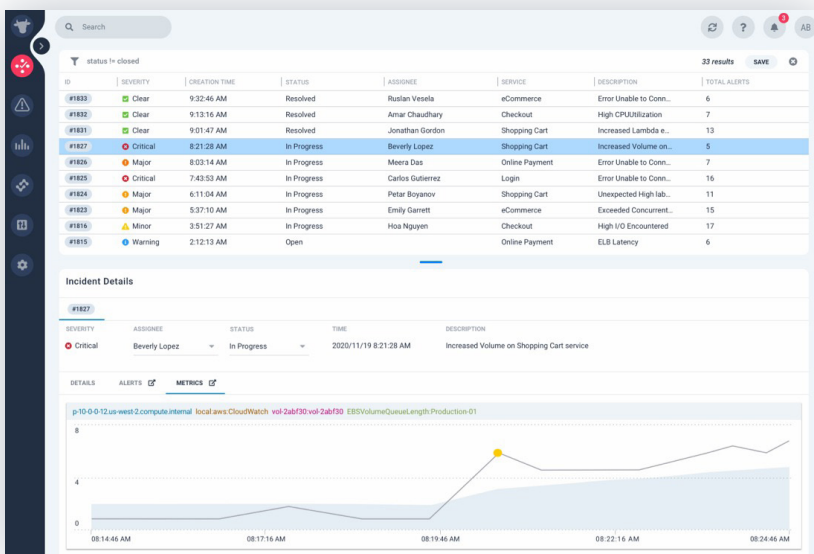
INCREASE PRODUCTIVITY

Prevent escalations and repeat incidents, speed up decision making and resolution times



IMPROVE CUSTOMER EXPERIENCE

Avoid service impacts, protect brand reputation, your customer experience, and revenue



How it Works

Moogsoft applies machine learning to detect anomalies and correlate all events into meaningful and insightful incidents, so you can detect, diagnose, and fix issues earlier, for immediate, and significant business value. This all happens by continuously discovering, collecting, and analyzing your time-series metric and event data from all your IT systems using a downloadable collector with open APIs to connect the observability and monitoring tools you've already invested in.

Value

IT systems increasingly require managing, maintenance, and continuous innovation. Lack of context and too much data can quickly become overwhelming. Moogsoft's contextual awareness allows you to quickly triage issues, yielding faster resolution times, less time context switching, and more time focusing on automating toil and increasing reliability. The reduction in troubleshooting effort can easily mean the difference between a service interrupting outage and one that is a blip on the Service Level Agreement radar.



Avoid outages, meet SLAs, reduce error budgets, and help accelerate the digital transformation of your business by identifying and resolving incidents before they impact business services.

What to find out more?

More information about Moogsoft can be found at:

moogsoft.com

moogsoft.com/product

moogsoft.com/solutions/continuous-availability

Request a trial at moogsoft.com/trial