



The 7 Characteristics of an Effective AIOps Solution

In a growing digital economy, all enterprises seek to increase the reliability, responsiveness, and uptime of their IT systems. Artificial intelligence for IT operations (AIOps) offers the best, most scalable way to accomplish this.

When implementing an AIOps workflow, look for a platform that provides the following:

1 Observability



AIOps solutions that enable observability and full visibility of IT environments help DevOps and SRE teams put an end to alert overload and lengthy outages.

With Moogsoft, your DevOps and SRE teams have full visibility of potentially serious incidents, and can promptly and proactively address problems.

2 Noise Reduction



AIOps solutions use AI to reduce IT operations data "noise" and help DevOps and SRE teams quickly get to work on the most urgent problems first.

Moogsoft detects anomalies and surfaces the significant alerts that matter most.

3 Alert Correlation



AIOps solutions use correlation algorithms to analyze alerts and identify similarities across incidents, problems, or changes that may affect service quality and reliability.

Moogsoft automatically correlates alerts into meaningful and actionable incidents.

4 Causality Discovery



AIOps solutions that identify root causes to problems guide teams to the best starting point for troubleshooting and remediation.

Moogsoft automatically identifies the most likely alerts to have caused an incident. Moogsoft finds the needle in the haystack.

5 Collaboration



Collaboration across teams is the fastest way to resolve complex multiservice incidents. Successful AIOps solutions enable easy cross-team collaboration.

Moogsoft integrates seamlessly with DevOps tools like Slack and JIRA so that DevOps and SRE teams can better collaborate with other stakeholders and quickly resolve incidents.

6 Data Visualization



The most efficient AIOps solutions provide graphical representations of data. DevOps and SRE teams use these graphs to monitor, troubleshoot, and optimize performance across systems.

Moogsoft provides easy-to-understand graphs within its metrics interface that enable DevOps and SRE teams to work more efficiently.

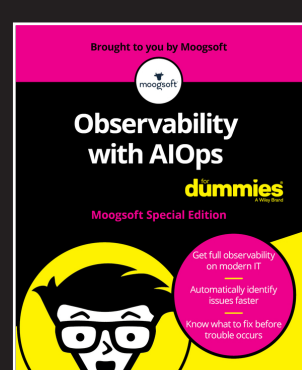
7 Business Value Realization



To ensure service assurance for your critical apps, you must automate your event-to-resolution workflow to prevent outages and handle changes in your CI/CD cycle.

Moogsoft lets you maintain visibility and control, deploy software quickly and continuously, and provide the uptime and reliability your customers expect.

Understand the Value of Observability with AIOps



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